



CONDITIONS OF BOARDING

1. We will not accept for boarding any animals who are under 6 months old.
2. We will not accept for boarding any animals who suffer from Diabetes or Epilepsy.
3. We will not accept for boarding any animals without proof of up to date vaccinations. A valid veterinary vaccination certificate must be brought showing the relevant UK standard vaccinations are up to date. If you are unsure in anyway what vaccinations this would be please see your UK vet for confirmation and support.
4. We will not accept for boarding any un-neutered male cats over the age of 6 months.
5. All dogs and cats must have been recently wormed, as advised by your vet.
6. We reserve the right to refuse boarding to Dogs over the age of 14 and Cats over the age of 16.
7. In order to enable us to provide the best care possible for your pet you must disclose all medical conditions, recent medical procedures, and any medications taken by your dog or cat in the last 3 months. Failure to do so may result in a delay in care or refusal of boarding.
8. We will not administer any medication which has not been prescribed by a vet and handed into our staff in original packaging with original label from the vet. Medications can only be administered between the hours of 8am-4pm.
9. In the event of cancellation of your booking, normal charges will still be payable during busy periods if we are not given more than 7 days' notice of the cancellation and we are unable to re-book the space.
10. In the rare event of your pet becoming ill while with us, we will attempt to contact yourself/emergency contact to advise you of the problem and obtain permission for any veterinary procedures which may need to be carried out. If we are unable to contact you we will leave the treatment decision in the hands of the Veterinarian. We will, within reasonable distance, always endeavour to use your own veterinary practice or emergency service. If this is not possible, we will use our own veterinary surgeons from the Royal (Dick) School of Veterinary Studies.
11. In the rare event an animal does need to be seen by a vet while in our care, the owner will be liable for the cost of any veterinary treatment provided.
12. We reserve the right to re-home any animal not collected within seven days of the due departure date if the owner has failed to contact us and all reasonable efforts to contact them have failed.

